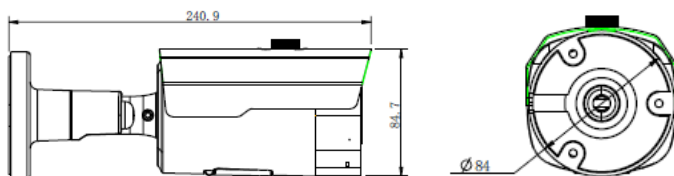# RISC⊘
A LIFETIME OF SECURITY

VUpoint

5MP PoE Bullet AI Camera
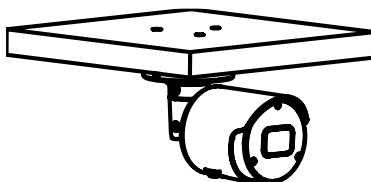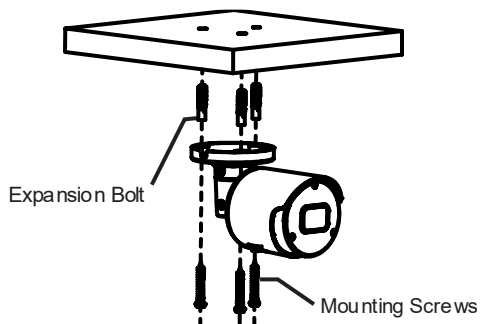
P/N: RVCM52A350RA/RVCM52A35BRA

Guida Rapida

📐 Dimensioni

🛠 Installazione

Inserire i 3 tasselli nel soffitto e fissare l'apparecchiatura con 3 viti di montaggio.

🧠 Opzioni di configurazione della Telecamera

È possibile configurare la telecamera utilizzando uno dei seguenti metodi:

1 Aggiungi prima la telecamera al Cloud RISCO e quindi configura

2 Configura prima l'NVR, poi aggiungilo al Cloud RISCO

1 Aggiungi prima la telecamera al Cloud RISCO e quindi configura

Passo 1

🟠 Installa la scheda SD (se utilizzata) nella telecamera e connettila al router.

Passo 2

🌐 Apri il tuo browser e vai su: www.riscocloud.com/ic

🔑 Accedi con le credenziali di amministratore dell'installatore

🏠 Aggiungi un sito o seleziona un sito esistente > Fai clic sulla scheda Video >
`+ Aggiungi dispositivo video`

Passo 3

📷 Imposta le informazioni sulla telecamera:

- ✓ Inserisci il **Nome Dispositivo**
- ✓ Selezione **Telecamera IP**
- ✓ Selezione **VUpoint AI**
- ✓ Inserisci il **Numero** Seriale della telecamera (stampato sulla scatola e sulla telecamera)

Click [Continua] quando fatto.

AGGIUNGI DISPOSITIVO VIDEO	✕

	① **Tipo dispositivo** ── ② **Attivazione** ── ③ **Controllo firmware** ── ④ Opzic
NOME DISPOSITIVO	IP Camera
DISPOSITIVO VIDEO	○ ▭ NVR ⦿ ▭ Telecamera IP
TIPO	⦿ VUpoint AI ○ VUpoint ○ Altro (0/0) ⓘ
NUMERO DI SERIE	
	ⓘ Dove trovare il numero di serie sull'etichetta del prodotto
	RISC⊘ Street Name 1, City, Country **Device Name** P/N: XXXXXXXXXXX S/N: XXXXXXXXXXXX ← Serial Number MAC: XX.XX.XX.XX.XX.XX
NOTE	• Le telecamere Wi-Fi senza porta LAN devono essere ...nte tramite HandyApp:

Nota: Scansiona il codice QR se la telecamera non ha una porta LAN: aggiungi la fotocamera tramite HandyApp (vedi "Configurazione HandyApp (opzione mobile)")

 App Store   ▶ Google Play

[Continua] Annulla

Passo 4

 Definisci la password di amministratore e fai clic su **Continua**

Nota: Se la telecamera IP è già inizializzata, questo passaggio può essere saltato

Passo 5

⬆ se richiesto fare click su [Upgrade Firmware] fare clic per **aggiornare** il firmware per le funzionalità più recenti.

Nota: Se il firmware è già aggiornato, questa schermata non viene presentata e viene notificato che la versione del firmware è l'ultima disponibile.

ADD VIDEO DEVICE

1 Device Type — 2 Activation — 3 Firmware Check — 4 Options

A new firmware update is available for this device. We strongly recommend to upgrade it, to ensure best possible experience

CURRENT FIRMWARE VERSION

Version 2.3.4

NEW FIRMWARE VERSION

Version 2.3.5

Release Notes:
- Added AI-based Smart Intrusion Detection for better accuracy.
- Enhanced night vision clarity with updated infrared algorithms.
- Improved video compression with H.265+ encoding.
- Reduced system boot time by 25%.
- Fixed delayed motion detection alerts during high network usage.
- Resolved storage issues causing missed recordings at 95% capacity.
- Addressed rare crashes when switching between live and playback modes.
- Optimized stability for remote access via the mobile app.

Upgrade Firmware   Cancel   Skip Firmware Upgrade

AGGIORNAMENTO FIRMWARE

Ultima versione del firmware già aggiornata (VC39.24.1.1.4-250716). Al momento non sono disponibili aggiornamenti.

OK

Passo 6

⚙ La telecamera IP è stata aggiunta al sito. Fare clic su **Configurazione remota** per iniziare la configurazione.
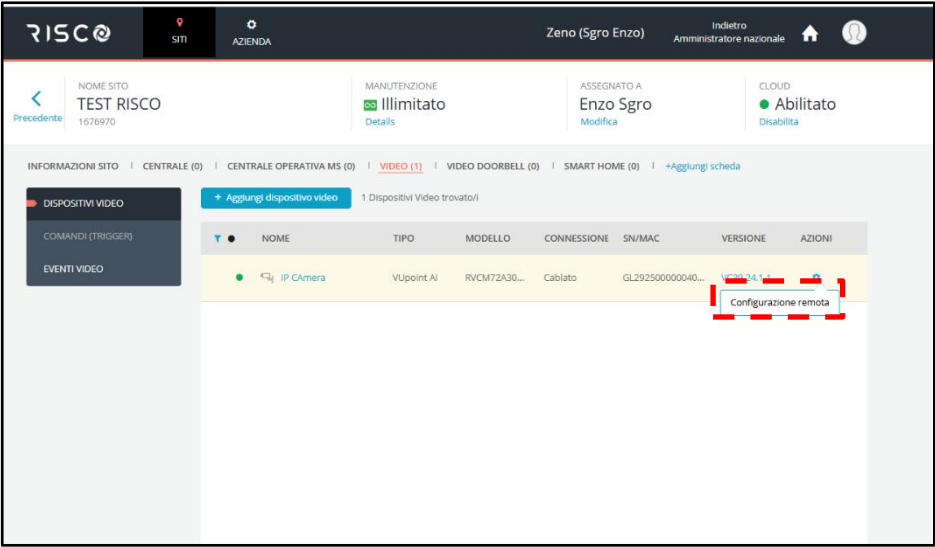
📱 Impostazione da HandyApp (per uso futuro)

In alternativa, puoi utilizzare la HandyApp per aggiungere la telecamera IP al cloud RISCO.

Passo 1

📥 Scaricare la **HandyApp** dall'App Store/Google Play

📷 Scansiona il codice QR nell'app

OR

Passo 2

Aggiungi la telecamera IP al cloud RISCO tramite HandyApp

Procedere come indicato di seguito

✅ Seguire le istruzioni sullo schermo. La telecamera è ora pronta per funzionare tramite cloud.

② Configura prima l'NVR, poi aggiungilo a RISCO Cloud

Passo 1

🔴 Installare il disco rigido nell'NVR e collegare l'NVR al router.

Passo 2

🔍 Installa RISCO Search Tool per individuare l'indirizzo IP della telecamera e quindi fai clic su **Modify** .

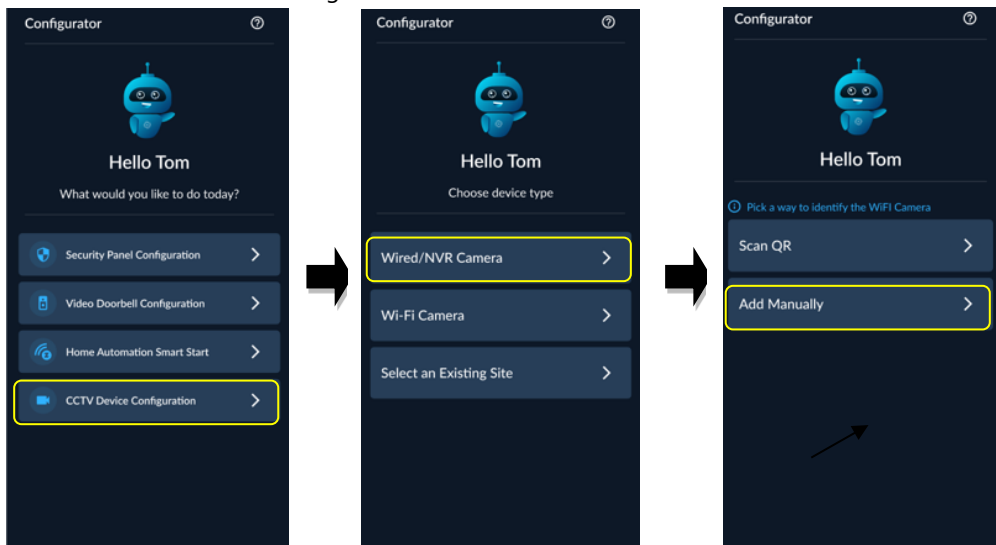| No.	IP	Media Port	Web Port	Channel	Device Name	Device Type	Device Version	Net Mask	Gateway
1	10.0.0.102	0	80	2	IP CAMERA	IP CAMERA	VC47.55.1.1.2-250...	255.255.255.0	10.0.0.1
2	10.0.0.104	9000	80	1	IP Camera	IP Camera	V43.45.8.2.4.1_24...	255.255.255.000	010.000.000.001
3	10.0.0.105	0	80	1	IP CAMERA	IP CAMERA	VC31.35.1.2.0-250...	255.255.255.0	10.0.0.1
4	10.0.0.106	0	80	1	IP CAMERA	IP CAMERA	VC31.35.1.2.0-250...	255.255.255.0	10.0.0.1
5	10.0.0.107	0	80	1	IP CAMERA	IP CAMERA	VC31.35.1.2.0-250...	255.255.255.0	10.0.0.1
6	10.0.0.108	0	80	1	RPW2A	RPW2A	VC39.24.1.1.4-250...	255.255.255.0	10.0.0.1
7	10.0.0.109	9000	80	1	IPCamera	IPCamera	V40.45.8.2.4.1_24...	255.255.255.000	010.000.000.001
8	10.0.0.110	0	80	1	RPW1B	RPW1B	VC39.24.1.1.4-250...	255.255.255.0	10.0.0.1
9	10.0.0.112	0	80	1	RPW3A	RPW3A	VC39.24.1.1.4-250...	255.255.255.0	10.0.0.1
10	10.0.0.181	0	80	32	VUpoint 32 Channel AI	N2032	VC1.2.0-250612	255.255.255.000	010.000.000.001
11	10.0.0.227	0	80	1	IP Camera	IP Camera	VC54.24.1.2.2-250...	255.255.255.0	10.0.0.1
12	10.0.0.241	0	80	4	RVNVR044K1RA	RVNVR044K1RA	VC1.2.0-250514	255.255.255.000	010.000.000.001

User Info
UserName admin
Password •••••

Device Info
IP 10.0.0.104 Media Port 9000 Web Port 80
Gateway 010.000.000.001 Net Mask 255.255.255.000 Net Mode Static

Modify

Passo 3

🌐 Inserisci l'indirizzo IP della telecamera nel browser > Imposta password amministratore e premi [OK] .
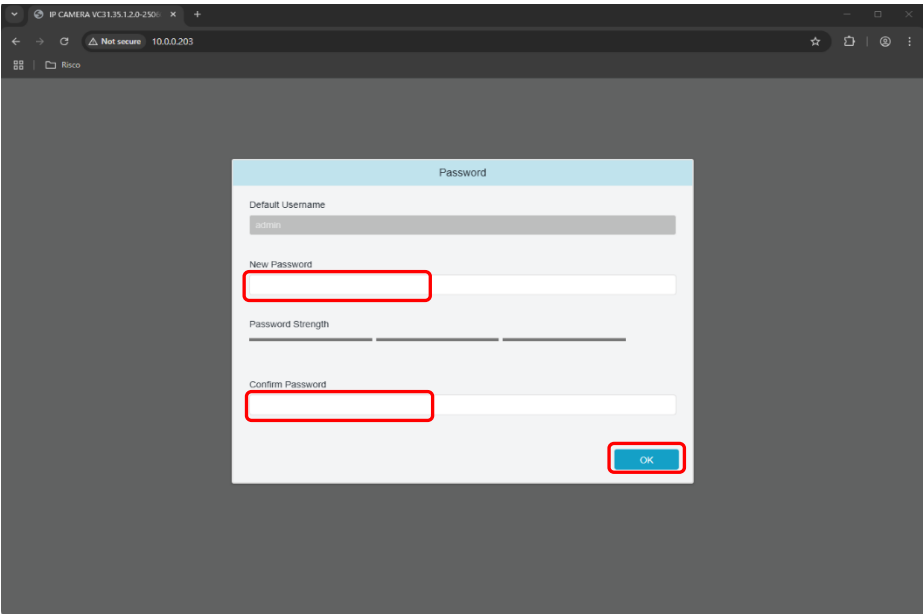
Passo 4

⚙ Fare clic sulla scheda Impostazioni remote > e configura i parametri della telecamera

💾 Fare click su [Save] quando terminato.
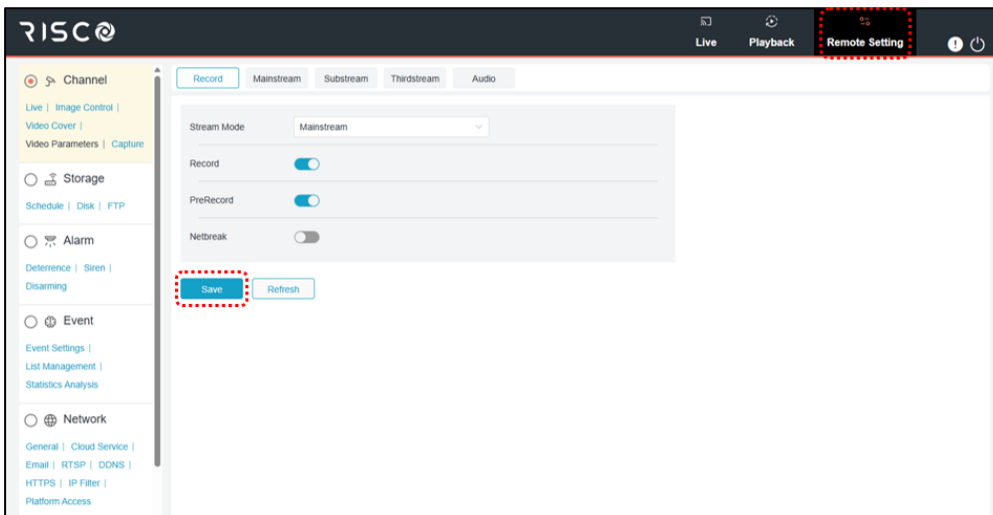
Una volta completata la configurazione, è possibile aggiungere il dispositivo al RISCO Cloud. Ripetere la procedura dal passaggio 2 nella sezione "**Aggiungi prima la telecamera al RISCO Cloud, poi configura**" per ogni telecamera da aggiungere.

📊 Specifiche Tecniche

Lente	
Focale (rapporto di Zoom)	2.8-12mm
Max. Apertura	F No. 1.2
Campo visivo angolare	H:113(W)-35(T)° V：59(W)-20(T)° D：138(W)-41(T)°
Distanza minima dell'oggetto	1.5m
Tipo Lente	Ø16.7
Video	
Imaging Device	1/2.7"
Pixel Effettivi	5MP 2880（H）x1620（V）
Sistema di Scansione	Progressiva CMOS
Illuminazione Minima	Colore 0.002lux @ F1.0(AGC ON)； B/N 0 lux @ IR ON
Operatività	
LED IR	4
Luce Calda	4
Luci Rossa/Blu	2 (1 Rossa&1 Blu)
Portata IR	Fino a 30m
Portata Luce Bianca	Fino a 25m
Tipo di luce complementare	Default Luce calda, commutabile a luce infrarossa
Motion Detection	Off/On (8 Level)
Wide Dynamic Range	WDR
Riduzione Digitale del Rumore	3D DNR
Settaggio Immagine	Modo Full Color, Modo/Day&Night Modo/Smart Illumination
White Balance	Auto/Manuale
Velocità Otturatore Elettronico	1/5 ~ 1/20000s
Slot Micro SD a bordo	Micro SD slot, fino a 256GB
Allarme	NA
Audio	Microfono e altoparlante integrati
Voce personalizzabile	Si
Reset Hardware	Si

Analisi AI	Face Detection, Pedestrian & Vehicle, License Plate,Line Crossing, Intrusion, Enter Region, Exit Region, Object Detection, Crossing Counting, Heat Map, Queue Length, Crowd Density ,Rare Sound; Motion by SMD (Pedestrian&Vehicle) Video Tampering
Rete	
Ethernet	RJ45(10/100BASE-T)
Compressione Formato Video	H.265/H.264
Risoluzione	Main Stream@30fps 5MP(2880x1620),4MP(2560X1440) 3MP(2304x1296),1080P(1920x1080) 720P(1280x720) Sub Stream@30fps 720P(1280x720),VGA(640x480),QVGA(320x240) Mobile Stream@30fps VGA(640x480), QVGA（320x240）
Regolazione qualità video	256Kbps ~ 8Mbps
Controllo Bitrate	CBR/VBR
IP	IPv6
Protocolli	TCP/IP, HTTP, DHCP, DNS, DDNS, RTP/RTSP, SMTP, NTP, UPnP, SNMP, HTTPS, FTP
Sicurezza	Filtro indirizzo P; password complicata; Autenticazione username e password
Interfaccia di Programmazione per applicazioni	ONVIF(Profilo S/G/T/M)
Web Browser	IE10/11 Safari V12.1 e superiori Firefox V.52 e superiori Google chrome V.57 e superiori Edge V.79 e superiori
Ambientali	
Condizioni Operative	-35～+60°C/less than ≤ 90% RH
Grado Protezione	IP67
Elettriche	
Alimentazione	D12V/POE(IEEE802.3af)

Consumi	DC12V: max 9.8W; POE (48V): max 12.2W
Meccaniche	
Materiale	Metallo
Dimensioni	240x84mm

UKCA and CE EMC Compliance Statement

Hereby, RISCO Group declares that this equipment is in compliance with the essential requirements of the UKCA Electromagnetic Compatibility Regulations 2016 and CE Directive 2014/30/EU.

For the UKCA and CE Declaration of Conformity please refer to our website:
www.riscogroup.com

This device complies with part 15 of the FCC Rules. Operation is subject
to the following two conditions:

(1) This device may not cause harmful interference, and

(2) This device must accept any interference received, including interference that may cause undesired operation

Changes or modifications to this equipment which are not expressly approved by the party responsible for compliance (RISCO Group's.) could void the user's authority to operate the equipment.

FCC Note

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules.

These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment on and off, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment into an outlet on to a different circuit from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Standard Limited Product Warranty ("Limited Warranty")

RISCO Ltd. ("**RISCO**") guarantee RISCO's hardware products ("**Products**") to be free from defects in materials and workmanship when used and stored under normal conditions and in accordance with the instructions for use supplied by RISCO, for a period of (i) 24 months from the date of delivery of the Product (the "**Warranty Period**"). This Limited Warranty covers the Product only within the country where the Product was originally purchased and only covers Products purchased as new.

Contact with customers only. This Limited Warranty is solely for the benefit of customers who purchased the Products directly from RISCO or from an authorized distributor of RISCO. RISCO does not warrant the Product to consumers and nothing in this Warranty obligates RISCO to accept Product returns directly from end users who purchased the Products for their own use from RISCO's customer or from any installer of RISCO, or otherwise provide warranty or other services to any such end user directly. RISCO's authorized distributor or installer shall handle all interactions with its end users in connection with this Limited Warranty. RISCO's authorized distributor or installer shall make no warranties, representations, guarantees or statements to its end users or other third parties that suggest that RISCO has any warranty or service obligation to, or any contractual privy with, any recipient of a Product.

Remedies. In the event that a material defect in a Product is discovered and reported to RISCO during the Warranty Period, RISCO shall accept return of the defective Product in accordance with the below RMA procedure and, at its option, either (i) repair or have repaired the defective Product, or (ii) provide a replacement product to the customer.

Return Material Authorization. In the event that you need to return your Product for repair or replacement, RISCO will provide you with a Return Merchandise Authorization Number (RMA#) as well as return instructions. Do not return your Product without prior approval from RISCO. Any Product returned without a valid, unique RMA# will be refused and returned to the sender at the sender's expense. The returned Product must be accompanied with a detailed description of the defect discovered ("**Defect Description**") and must otherwise follow RISCO's then-current RMA procedure published in RISCO's website at www.riscogroup.com in connection with any such return. If RISCO determines in its reasonable discretion that any Product returned by customer conforms to the applicable warranty ("**Non-Defective Product**"), RISCO will notify the customer of such determination and will return the applicable Product to customer at customer's expense. In addition, RISCO may propose and assess customer a charge for testing and examination of Non-Defective Product.

Entire Liability. The repair or replacement of Products in accordance with this Limited Warranty shall be RISCO's entire liability and customer's sole and exclusive remedy in case a material defect in a Product is discovered and reported as required herein. RISCO's obligation and this Limited Warranty are contingent upon the full payment by customer for such Product and upon a proven weekly testing and examination of the Product functionality.

Limitations. This Limited Warranty is the only warranty made by RISCO with respect to the Products. The warranty is not transferable to any third party. To the maximum extent permitted by applicable law, this Limited Warranty shall not apply and will be void if: (i) the conditions set forth above are not met (including, but not limited to, full payment by customer for the Product and a proven weekly testing and examination of the Product functionality); (ii) if the Products or any part or component thereof: (a) have been subjected to improper operation or installation; (b) have been subject to neglect, abuse, willful damage, abnormal working conditions, failure to follow RISCO's instructions (whether oral or in writing); (c) have been misused, altered, modified or repaired without RISCO's written approval or combined with, or installed on products, or equipment of the customer or of any third party; (d) have been damaged by any factor beyond RISCO's reasonable control such as, but not limited to, power failure, electric power surges, or unsuitable third party components and the interaction of software therewith or (e) any failure or delay in the performance of the Product attributable to any means of communication provided by any third party service provider, including, but not limited to, GSM interruptions, lack of or internet outage and/or telephony failure. BATTERIES ARE EXPLICITLY EXCLUDED FROM THE WARRANTY AND RISCO SHALL NOT BE HELD RESPONSIBLE OR LIABLE IN RELATION THERETO, AND THE ONLY WARRANTY APPLICABLE THERETO, IF ANY, IS THE BATTERY MANUFACTURER'S WARRANTY. RISCO does not install or integrate the Product in the end user's security system and is therefore not responsible for and cannot guarantee the performance of the end user's security system which uses the Product or which the Product is a component of.

This Limited Warranty applies only to Products manufactured by or for RISCO. Further, this Limited Warranty does not apply to any software (including operating system) added to or provided with the Products or any third-party software, even if packaged or sold with the RISCO Product. Manufacturers, suppliers, or third parties other than RISCO may provide their own warranties, but RISCO, to the extent permitted by law and except as otherwise specifically set forth herein, provides its Products "AS IS". Software and applications distributed or made available by RISCO in conjunction with the Product (with or without the RISCO brand), including, but not limited to system software, as well as P2P services or any other service made available by RISCO in relation to the Product, are not covered under this Limited Warranty. Refer to the Terms of Service at: https://riscocloud.com/ELAS/WebUI/UserLogin/License for details of your rights and obligations with respect to the use of such applications, software or any service. RISCO does not represent that the Product may not be compromised or circumvented; that the Product will prevent any personal injury or property loss by burglary, robbery, fire or otherwise, or that the Product will in all cases provide adequate warning or protection. A properly installed and maintained alarm may only reduce the risk of a burglary, robbery or fire without warning, but it is not insurance or a guarantee that such will not occur or will not cause or lead to personal injury or property loss. CONSEQUENTLY, RISCO SHALL HAVE NO LIABILITY FOR ANY PERSONAL INJURY, PROPERTY DAMAGE OR OTHER LOSS BASED ON ANY CLAIM AT ALL INCLUDING A CLAIM THAT THE PRODUCT FAILED TO GIVE WARNING.

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Contacting RISCO

RISCO Group is committed to customer service and Product support. You can contact us through our website (www.riscogroup.com) or at the following telephone and fax numbers:

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