

Quality policy

1. General

The quality policy is the landmark outlining RISCO's commitment to quality.

This policy integrates all company activities.

2. Responsibility

2.1 The Company's CEO with RISCO management are responsible for the definition of the company's quality policy.

2.2 The Quality Assurance Manager is responsible for the establishment of the quality system and the implementation of the company's quality policy. Whilst The company's managers and employees are responsible each in his field, to implement the company's quality policy and associated rationales.

3. Policy

3.1 RISCO'S quality policy is destined to provide high quality products to its customers while ensuring their complete satisfaction.

3.2 RISCO'S quality policy is based on its desire to be a leader in the fields of:

- Security systems
- Comprehensive security solutions and integrated communication systems.

3.3 RISCO'S quality policy is realized through the recruitment of skilled personnel, Continual training and certification processes, setting challenges and constant inspiration to improve both the company's processes and products, while using excellent appliances and advanced management techniques.

3.4 The company's managers and employees will implement the company's quality policy while maintaining all procedures and standards. They are committed to offer improvements in all fields of activity.

3.5 The major focus areas associated with this policy are:

- Customer's satisfaction
- "Right first time" approach

Quality policy

- Plan – Do – Check – Act method as a continual Improvement approach.
- Meeting delivery schedules.
- Assuring the effectiveness of all company's activities.

3.6 The quality policy is available to all company employees.

3.7 the Company's management shall:

Allocate resources for the implementation of the quality policy of RISCO.

Verify that the policy is clear and will provide training programs that will enable it to be implemented.

____Moshe Alkelai____
CEO / Chairman

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